

Name	
Order Date	
Order Number	

www.lingeriebycarol.co.uk
sales@lingeriebycarol.co.uk

RETURN FORM
Please send to;
Carol's of Bishops Stortford,
84 South Street,
Bishop's Stortford,
CM23 3BG



Item	QTY	Size	Reason Code	Refund (Please Tick)	Exchange (Please Tick)	Exchange Size

Returns Terms & Conditions. To see our full terms & conditions please visit our website.

Caution must be observed when trying on Lingerie. Ensure that you are not wearing fake tan, cosmetics, deodorant or anything that could leave a scent or mark. Any undergarments (briefs, knickers, thongs, bottoms, swimwear etc) must only be tried on over other underwear for hygiene reasons. All products returned must be in a resellable, undamaged & unworn, condition. This includes that all original packaging and tags be intact. Returned items must have a completed returns note (this form).

Carols of Bishops Stortford Ltd t/a Lingeriebycarol.co.uk reserve the right to refuse a return/refund if goods are not returned in a saleable condition or have been damaged or used once received. It is important that you note that we must receive your item back in original perfect condition and packaging within 28 days of the item being delivered to you. We unfortunately cannot offer free returns. We cannot be held responsible for returned goods that become lost in transit, ***we therefore strongly recommend that you use a recorded/insured delivery service and keep a record of this.***

Once we have received the item in a condition outlined in this section, we will process your refund ASAP however this may take up to 10 working days.

Reason codes
Please choose one and enter above

1.	Doesn't Fit
2.	Doesn't Suit
3.	Incorrect Item
4.	Faulty
5.	Ordered more than one
6.	Arrived Late